

January 3, 2001

TO WHOM IT MAY CONCERN

We hereby certify that Jillian Holmquist, was employed by Silicon Graphics Manufacturing S.A., in Cortaillod Switzerland, between August 7, 2000 and December 31, 2000.

Mrs Holmquist joined SGI as Technical Support Analyst in the EMEA I/S Call Center. In this role, Jillian was responsible for providing first level support for mission-critical business applications running on our global information systems, as well as for our local business applications on the European systems network.

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Jillian met the required objectives of providing our customers with top-quality service, and has received consistent customer ratings of 'excellent'. She is both conscientious and hard working, often staying to complete tasks or taking an extra measure of time to do something well. We have appreciated the interest and initiative with which she has tackled this very crucial position. Jillian, for example, has taken the initiative to document many procedures and re-write and organize those already documented procedures.

In her role as technical support analyst, Jillian demonstrated the ability to communicate effectively with a wide variety of personalities and in a number of varying situations. She demonstrated the high energy, independence and team spirit that is necessary to make ours a successful call center.

Jillian leaves the Company as per her request, free of any engagement except the confidentiality clause that remains applicable upon her departure from SGI.

We wish her continued success in her career and we would most certainly recommend her to any future employer.



Eric Delaplace
I/S Manager