

**NATIONAL PERSONNEL RECORDS CENTER  
1 ARCHIVES DRIVE ST. LOUIS, MO 63138-1002**

## Check the Status of a Military Service Records Request

This form is **ONLY** for status updates for **EXISTING** requests. Instructions on how to initiate a new request can be found in the [Veterans Section](#).

### Requester Information.

\* Requester Name:   (\* = Required)

\* Postal/Zip Code:

\* Phone:  Extn:

Email:

### Veteran and Request Information.

\* Veteran's Name:

\* Last 4 of SSN:  [Why we collect this information](#)

\* Branch of Service:

Request #:

### Additional Comments

A few minutes ago I received this message in response to my request for status: "This was completed and shipped in January. If you have not received it, please call us at 314-801-0800 and confirm your mailing details so we can have it shipped again. Thank you for contacting the National Personnel Record Center. Sativa"

However, in January I did not receive any documents. Instead I received by USPS a letter stating that my father's file had been pulled and the place on the shelf had been marked (or words to that affect). I believe the letter said I would be receiving the documents shortly.

I called the number stated above some minutes ago, but could not reach a rep because of 'higher than average' phone calls, and no other phone calls were being accepted. The automated voice did give an email address to write to. I did so, but received an email response saying the email address is discontinued. (Automated voice message should be updated).

My mailing address is:

Lennart Holmquist  
1 Cobb Terrace  
Chapel Hill, NC 27514

### Form Actions

*Your information will not be submitted yet, and you will be able to return to this page to make revisions.*

**PRIVACY ACT OF 1974 COMPLIANCE INFORMATION**

The following information is provided in accordance with 5 U.S.C. 552a(e)(3) and applies to this form. Authority for collection of the information is 44 U.S.C. 2907, 3101, and 3103, and Public Law 104-134 (April 26, 1996), as amended in title 31, section 7701. Disclosure of the information is voluntary. If the requested information is not provided, it may delay servicing your inquiry because the facility servicing the service member's record may not have all of the information needed to locate it. The purpose of the information on this form is to assist the facility servicing the records (see the address list) in locating the correct military service record(s) or information to answer your inquiry. This form is then retained as a record of disclosure. The form may also be disclosed to Department of Defense components, the Department of Veterans Affairs, the Department of Homeland Security (DHS, U.S. Coast Guard), or the National Archives and Records Administration when the original custodian of the military health and personnel records transfers all or part of those records to that agency. If the service member was a member of the National Guard, the form may also be disclosed to the Adjutant General of the appropriate state, District of Columbia, or Puerto Rico, where he or she served.

**PAPERWORK REDUCTION ACT PUBLIC BURDEN STATEMENT**

Public burden reporting for this collection of information is estimated to be two minutes per request, including time for reviewing instructions and completing and reviewing the collection of information. Send comments regarding the burden estimate or any other aspect of the collection of information, including suggestions for reducing this burden, to National Archives and Records Administration (ISSD), 8601 Adelphi Road, College Park, MD 20740-6001. DO NOT SEND COMPLETED FORMS TO THIS ADDRESS.

***National Archives and Records Administration***

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